Webinar
“Studying at TUM School of Management“
Information as of September 2019
Agenda and objective of this webinar

**Agenda:**
1. Introduction to Technical University of Munich
2. Introduction to TUM School of Management
3. Services of TUM, TUM School of Management and Student Union
4. Good Online/Email Communication Practice, German Etiquette and Principles of Good Practice for Students
5. Social Media & More Details

**Objective:**
To help you to feel at home at TUM School of Management and inform you on numerous services offered by TUM and TUM School of Management.
Program-specific or individual questions?

• Check the content we provide for your program on our website (e.g. program structure):
  – MMT: https://www.wi.tum.de/programs/master-mt/
  – MIM: https://www.wi.tum.de/programs/master-in-management/
  – MCS: https://www.wi.tum.de/programs/master-consumer-science/

• Check the program-specific academic and examination regulations (FPSO), available in the download section of each program:
  – FPSO MMT: https://www.wi.tum.de/programs/master-mt/downloads/

• Check your curricula support in your TUMonline account.

• Still individual questions? Get in touch with our student counseling team and your program manager: https://www.wi.tum.de/contact/
German University System

Bachelor

180 ECTS

ECTS = European Credit Transfer System

1 ECTS = 30 hours student workload

Master

120 ECTS

Recommended ECTS per semester = 30 ECTS
Technical University of Munich: Departments

- Architecture
- Civil, Geo & Environmental Eng.
- Chemistry
- Electrical & Computer Eng.
- TUM School of Governance
- Informatics
- Mechanical Eng.
- Mathematics
- TUM School of Medicine
- Physics
- TUM School of Education
- Sport & Health Science
- TUM School of Management
- TUM School of Life Sciences Weihenstephan
  Aerospace and Geodesy
Technical University of Munich & TUM School of Management: Board

President of TUM
Prof. Dr. Dr. h.c. mult. Wolfgang A. Herrmann

Dean of TUM School of Management
Prof. Dr. Gunther Friedl

Vice Dean of TUM School of Management
Prof. Dr. Jutta Roosen

Vice Dean of Academic Affairs of TUM School of Management
Prof. Dr. Dr. Holger Patzelt
Technical University of Munich: Campus & Rooms

- Straubing Campus
- Garching Campus
- Weihenstephan Campus
- TUM Main Campus
- Heilbronn Campus
- Campus Olympiapark
RoomFinder allows you to search for a room and display the corresponding overview and layout plans.
https://portal.mytum.de/onlinehelp/sonstiges/raumfinder/

Room numbering:
1. digit – floor number
2. digit – wing number
3. and 4. digit (combined) – the actual room number

Maps and plans for the Campus Munich, Garching and Weihenstephan:
https://portal.mytum.de/campus/index_html_en
Maps and plans for the Campus Straubing:
Technical University of Munich: Student Service Center (SSZ)

- Support and assistance in addition to managing administrative documents and academic records throughout your studies, up to and including graduation

- **Service Desk** at the TUM Downtown campus:
  Arcisstr. 21, Room 144
  Monday - Thursday: 9am - 12pm and 1pm - 4pm
  Friday: 9am - 12pm

  **In order to call:**
  Monday - Wednesday: 9 am - 12 pm
  Thursday: 9 am – 12 pm and 1 pm to 4 pm


- Examination Office

- Questions regarding health insurance, Student Card and enrollment

TUM School of Management: Degree programs

Executive Master
- Executive MBA (MBA)
- Executive MBA in Business & IT (MBA)
- Executive MBA in Innovation & Business Creation (MBA)

several years of work experience

Professional Master
- Master in Management & Innovation (M.Sc.)

Master Degree
- Master in Management & Technology (TUM-BWL) (M.Sc.)
- Master in Consumer Science (M.Sc.)
- Master in Management (M.Sc.)

one year of work experience

Bachelor Degree
- Bachelor in Management & Technology (TUM-BWL) (B.Sc.)
<table>
<thead>
<tr>
<th>Innovation &amp; Entrepreneurship</th>
<th>Marketing, Strategy &amp; Leadership</th>
<th>Operations &amp; Supply Chain Management</th>
<th>Finance &amp; Accounting</th>
<th>Economics &amp; Policy</th>
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More information and contact details: https://www.wi.tum.de/faculty-research/academic-departments/
TUM School of Management: Administration – Student Counseling Team

Bachelor’s Program

Christine Geiger
Program Manager
B.Sc. Program

Ann-Kathrin Fellner
Program Coordinator
B.Sc. Program

Contact details & office hours: https://www.wi.tum.de/contact/
TUM School of Management: Administration – Student Counseling Team

Master’s Programs

Alina Paulig
Program Manager
Master in Management & Technology

Stephanie Roas
Program Manager
Master in Management

Rilana Treu
Program Manager
M.Sc. Consumer Science & Consumer Affairs

Katja Leßke
Program Coordinator
Master Programs

Contact details & office hours: https://www.wi.tum.de/contact/
Bachelor’s Program

Sandra Lütkemeyer
Grade Management
Bachelor in Management & Technology

N.N.
Grade Management
Bachelor in Management & Technology

Contact details & office hours: https://www.wi.tum.de/contact/
TUM School of Management: Administration – Grade Management

Master’s Programs

Janine Rothenburger
Grade Management
Master in Management & Master in Consumer Science

Julie Strickland
Grade Management
Master in Management & Technology

Contact details & office hours: [https://www.wi.tum.de/contact/](https://www.wi.tum.de/contact/)
TUM School of Management: Administration – Examination Management

Beate Pommer
Examination Management

Contact details & office hours: https://www.wi.tum.de/contact/
TUM School of Management: Administration – International Office

Ute Helfers
Program Manager
Student Exchange Programs

Rebecca Otte
Program Coordinator
Student Exchange Programs (Outgoing exchange students)

Sanne Verheij
Program Coordinator
Student Exchange Programs (Joint International Programms)

Gabriella Loparco
Program Coordinator
Student Exchange Programs (Incoming exchange students)

Contact details & office hours: https://www.wi.tum.de/contact/
TUM School of Management: Career Development

We guide you along the path to success

• Consult our Job Board
  • Participate in career events
  • Join our Talent Pool

More details can be found here: https://www.wi.tum.de/student-life/career-development/
TUM School of Management: Service Point

You have general questions? You have to hand in your final thesis? You need some kind of confirmation or academic recognition?

You can have all these questions solved at our service point!

You can find us in room 1554.

Opening hours:
Mondays to Fridays 09:00 am – 12:30 pm and 1:30 pm – 4 pm

We are looking forward to helping you!

For more information check out our website: https://www.wi.tum.de/tum-school-management-opens-service-point-students/
Student government of Technical University of Munich (ASTA)
https://www.asta.tum.de/de/startseite/

- student representation taking care of the interests of all the students at TU Munich
- active in university politics as well as organizare of a broad range of events

Student council of TUM School of Management (Fachschaft TUM-SOM)
https://tum-som.com/

- in German called Fachschaft or Fachschaftsvertretung
- elected and voluntarily working representation of students of the TUM School of Management
TUM School of Management: Dates and Deadlines

**Winter Semester 2019/20:** 01.10.2019 – 31.03.2020
Lecture period: 14.10.2019 - 07.02.2020
Lecture-free periods (semester break): 01.10.2019 - 13.10.2019 and 08.02.2020 - 31.03.2020

**Summer Semester 2020:** 01.04.2020 – 30.09.2020
TUM School of Management: Dates and Deadlines

Holidays 2019/20:

• Assumption Day: 15.08.2019
• German Reunification Day: 03.10.2019
• All Saints' Day: 01.11.2019
• Dies Academicus: 05.12.2019, 10 a.m. – 1 p.m.
• 1st Christmas Day: 25.12.2019
• 2nd Christmas Day: 26.12.2019
• Christmas Vacation: 24.12.2019 - 06.01.2020

For further holidays 2019/20 please have a look at:
# Agenda Welcome Sessions

<table>
<thead>
<tr>
<th>Program</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>Bachelor in Management &amp; Technology (campus Munich)</td>
<td>October 11&lt;sup&gt;th&lt;/sup&gt;, 2019, 09:00-11:00</td>
<td>Audimax</td>
<td></td>
</tr>
<tr>
<td>Master in Management &amp; Technology</td>
<td>October 11&lt;sup&gt;th&lt;/sup&gt;, 2019, 11:30-13:30</td>
<td>Audimax</td>
<td></td>
</tr>
<tr>
<td>Master in Management (campus Munich)</td>
<td>October 10&lt;sup&gt;th&lt;/sup&gt;, 2019, 09:30-11:00</td>
<td>N1189</td>
<td></td>
</tr>
<tr>
<td>Master in Consumer Science</td>
<td>October 11&lt;sup&gt;th&lt;/sup&gt;, 2019, 11:00-13:00</td>
<td>Theresienraum 601</td>
<td></td>
</tr>
</tbody>
</table>
TUM School of Management: Welcome Day

We would like to welcome all freshmen warmly on 1st October 2019 at TUM Campus in Munich. Therefore we are organizing an exclusive welcome networking event to get to know your new university and other students from your degree program better.

What can you expect?
- Official welcome speech
- Bavarian Olympics: fun networking games
- Great prices in our social media challenge
- More information and networking of TUM School of Management

When & where?
- 1st October 2019 | 1:30 till 4:30 pm
- TUM Main Campus Munich around Audimax

We are looking forward to welcome all of you!
As Freshmen student you can **sign up** for the Buddy Program for Freshmen using this link:


We will pass on your name and e-mail address to your future Buddy and he or she will get in touch with you. Please allow for some time to pass between your registration and hearing back from your buddy.

**Deadline for registration: September 30, 2019**

**Contact person:** Katja Leßke

**Email:** buddy_muc@wi.tum.de
### TUM School of Management: Course types

<table>
<thead>
<tr>
<th>Lecture</th>
<th>Exercise</th>
<th>Seminar</th>
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</table>
| • **big-size** lecture halls  
• little interaction  
• **usually no attendance check**  
• sometimes registration is required/desired via TUMonline or Moodle: please go to the first session in any case  
• periodic (weekly) schedule - exception: **block courses** (“Blockveranstaltungen“)!  
• examination performance: **usually written exam**, sometimes assignments | • come **along with lectures**  
• usually held by a teaching assistant  
• registration usually not required  
• recommended but not obligatory  
• examined together with the corresponding lecture | • **limited number** of participants  
• highly interactive  
• **registration/application required**  
• application/registration procedure **determined by the lecturer**  
• **attendance check**  
• examination performance: papers, presentations etc. |
Information about individual courses can be found in TUMonline

- All courses for TUM School of Management can be found by clicking on “TUM School of Management” on the homepage of the TUMonline portal and then by following the "Course" link.

- You can search for a particular module description via the "Search for Course" link.

- To find the courses for your program, use the "Program Status/Program Plan" application (login required).

- Detailed information about how you can display and register for the course offerings is available in the TUMonline Handbook for Students: https://wiki.tum.de/display/docs/Studierende as well as in a manual downloadable from our website: https://www.wi.tum.deDOWNLOADS/
TUM School of Management: Course types

Useful abbreviations:

- Winter semester: WiSe / 19W
- Summer semester: SoSe / 20S
- Semesterwochenstunde (teaching hours per week): SWS (1 SWS = 45 minutes in class)
- Vorlesung (lecture): VO
- Übung (exercise): UE
- Seminar (seminar): SE
Modules are the building blocks of the bachelor's and master's programs. A module consists of one or more courses with aligned content and schedules. The module description provides information on how the content of the module is structured. Module descriptions can be found in TUMonline:

- All module descriptions for TUM School of Management can be found by clicking on “TUM School of Management” on the homepage of the TUMonline portal and then by following the "Module Handbook" link.
- You can search for a particular module description via the "Search for Module Handbook" link.
- To find the module description for your course of study, use the "Program Status/Program Plan" application (login required).
Typical exam at the TUM SOM:

1.0 (best grade) to 5.0 (4.1 to 5.0 = fail)

- 1.0 to 1.5: "very good" (excellent performance)
- 1.6 to 2.5: "good" (performance well above average)
- 2.6 to 3.5: "satisfactory" (average performance)
- 3.6 to 4.0: "sufficient" (performance meets the standards in spite of deficiencies)
- 4.1 to 5.0: "fail" (performance does not meet the standards because of substantial deficiencies)
TUM School of Management: Computer & Study Rooms

Study and computer rooms for TUM SOM students in building 0505:

- 0503 (ground floor)
- Z503 (Zwischengeschoss, Z floor)
- 2538 (2nd floor)

Please note: Access codes are provided by the Student Council!
Services of TUM, TUM School of Management and Student Union Munich
IT Services

The TUM IT Support Desk:
• first point of contact for questions and problems related to the university's centralized IT services and applications
• TUMonline, WiFi, eduroam, VPN, Email, LRZ
• FAQs & contact: https://www.it.tum.de/en/it-support/

User Guides, Manuals & More on IT Services at TUM: https://www.it.tum.de/en/info/documentation-manuals/

Manual on eduroam (WiFi):
https://wiki.tum.de/display/docs/eduroam+manuals

Printing & scanning:
https://www.it.tum.de/en/printing-scanning/
IT Services

TUMonline:
• Course registration
• Course information
• Access to course materials
• Exam registration
• Exam results and statistics
• Self-administration of your contact information
• Self-service printing options for documents (e.g. enrollment certificate, de-enrollment certificate, transcript of records, etc.)
• TUM mail forwarding
• Access to the library and open software (e.g. office packages, citation tools, etc.)
IT Services

TUMonline:
• Please keep your address and your phone number up-to-date: https://wiki.tum.de/pages/viewpage.action?pageId=19411527
• Please print out or download your student documents (e.g. enrollment certificate, written confirmation for MVV and Deutsche Bahn, study progress certificate, confirmation of payment: https://wiki.tum.de/display/docs/Student+documents
• Check your student fee account status: https://wiki.tum.de/display/docs/Student+fee+account

Help on TUMonline:
• IT Guide: https://wiki.tum.de/display/docs/Students
• Manuals: https://www.wi.tum.de/downloads/
• Video-Tutorials on TUMonline: https://www.youtube.com/channel/UCt1N35DWqveSp1XJmhopD9A
Moodle:
- Learning Management System of the TUM
- online course rooms for lecturers to provide learning materials
- other different activities for communication, collaboration and self learning
- log in with your TUM Email address and TUMonline password
- https://www.moodle.tum.de/?lang=en

Lecturio:
- E-Learning Platform
- videos of recorded lectures of TUM School of Management
- https://www.lecturio.de/en
https://www.wi.tum.de/programs/confirmations/
University Library

- **Main Branch Library** at Main Campus
- further Branch Libraries in Munich, Garching, Freising and Straubing
- **study areas** (e.g. study carrels, group study rooms), computer workstations, internet access, scanning, printing and copying facilities
- library tours, lectures, workshops and courses for all students
- **StudentCard = Library Card**

More details can be found here: https://www.ub.tum.de/en
Student Union – Studentenwerk München
Student accommodation

- halls of residence
- e.g. Studentenstadt, Olympic Village Student Quarters

Food & Drinks

- cafeterias, canteens & espresso bars, e.g. Arcisstraße canteen, Audimax StuCafé
- current menu online: http://www.studentenwerk-muenchen.de/mensa/speiseplan/index-en.html
- payment with your StudentCard:
Student Union – Studentenwerk München

Cultural activities
- Culture Bureau
- culture program: [http://www.studentenwerk-muenchen.de/en/culture/](http://www.studentenwerk-muenchen.de/en/culture/)

BAföG
- Germany's Federal Training Assistance Act
- BAFög Advice Service

Advice Services
- Scholarship Advice Service
- Advice for students with child
- Legal Advice Service
- Psychosocial and Psychotherapeutic Advice Service
Student Union – Studentenwerk München


**Semester Ticket**

**Solidary Fee** 67.40 Euro + **IsarCard Semester** 195.70 Euro = **MVV-Semesterticket**

- With a student card with MVV Logo, temporary transit authority within the MVV network.
- Optional extension of your student card for unlimited rides without time restriction within the MVV network.
- Travelling within the MVV network for half a year at a low price.

• Monday to Friday from 6 pm to 6 am the following day
• Saturday, Sunday, on public holidays and on 24 and 31 December, without time restrictions
• Entitlement to travel within the entire MVV network
• Entitlement to travel 2nd class on all modes of transport that form part of the MVV public transportation network (S-Bahn, U-Bahn, trams, buses, and certain regional trains)
• Travel entitlement is valid from the first day to the last day of the respective semester

• The IsarCard Semester entitles students to unlimited travel within the entire MVV network.
• Entitlement to travel 2nd class on all modes of transport that form part of the MVV public transportation network (S-Bahn, U-Bahn, trams, buses, and certain regional trains)
• Travel entitlement is valid from the first day to the last day of the respective semester
• The IsarCard Semester is valid for the duration of one whole semester following day
Public Transportation

The MVV provides diverse means of transportation:

- **U-Bahn**: Munich’s underground network mainly runs in the inner circle of the MVV network. The only line which leaves the inner network circle is the underground line leading to Garching.
- **S-Bahn**: You can use the suburban train network to reach the outskirts of Munich.
- **Bus and Tram**: The bus and tram system in Munich is well developed. They are a good alternative to using the underground.

**MVG Bicycles:**

- Buy a bike or make use of the MVG bikes: [https://www.mvg.de/services/mobile-services/mvg-rad.html](https://www.mvg.de/services/mobile-services/mvg-rad.html)
- and explore Munich by bike: [https://www.muenchen.de/int/en/traffic/biking.html](https://www.muenchen.de/int/en/traffic/biking.html)

**Train:**

- Trains leave from “Hauptbahnhof”, “Ostbahnhof”, and “Pasing” to cities all over Europe.
- You can travel through Bavaria with the „Bayernticket“: [https://bahnland-bayern.de/de/tickets/uebersicht](https://bahnland-bayern.de/de/tickets/uebersicht)

Source: TUM International Student Guide
In order to continue your studies at the TUM, you must pay your semester fees within the designated period before the start of each semester:

- For the **winter semester**: No later than **August 15th** (first-time enrollment September 15th)
- For the **summer semester**: Not later than **February 15th** (first-time enrollment March 15th)

Please note: If you have not paid your semester fees within the time frame, your enrollment at the university will be terminated automatically.

TUM Language Center

- **Language courses**
  - **430 courses in 18 languages** every semester, e.g. English, German, Arabic, Chinese, Spanish…
  - **free of charge**
  - registration via TUMonline
  - **first come, first served!**
- **Block courses during the semester breaks**
- **Writing Consulting - German & English**
- **Language Tests & Certificates**
- **TUMtandem**
- **Intercultural Communication**

More details and program can be found here: http://www.sprachenzentrum.tum.de/en/homepage/
University Sports Center Munich (ZHS)

- Campus Olympic Park
- each semester approx. **600 classes** e.g. in team sports, climbing, fitness and health, martial arts, dance, gymnastics, water and winter sports…
- further information and specific timetable can be found here: https://www.zhs-muenchen.de/en/classes-in-munich/
- **Fees:** 7.50 € - 15.00 € for whole course
- all participants are required to have the **ZHS ID** and up-to-date **semester tags** (*Semestermarke*): https://www.zhs-muenchen.de/en/zhs-id-tags/

More details and program can be found here: https://www.zhs-muenchen.de/en/home/
Learning strategies, study skills & coaching

Carl von Linde-Akademie:
• a wide range of seminars and workshops on general skills
• http://www.cvl-a.mcts.tum.de/en/starting-page/

“Selbstkompetenz stärken”:
• coaching offer for learning difficulties
• seminars on learning strategies

Pro Lehre:
• workshops on learning strategies and study skills (planning your learning process, learning techniques, exam preparation and self-organization)
• https://www.prolehre.tum.de/en/studyskills/
Studying with disability or with family

Studying with disability:
• https://www.chancengleichheit.tum.de/en/inclusion/

Barrier-Free Education:
• https://www.tum.de/nc/en/studies/advising/barrier-free-education/

Studying with family:
• https://www.tum.de/en/studies/advising/students-with-families/

TUM-Kids, Family and Elder Care Center:
• https://www.chancengleichheit.tum.de/en/family/

Gender Equality Office:
• https://www.chancengleichheit.tum.de/en/gender-equality/
Spiritual life

A wide range of social events and courses are offered by the religious societies, e.g. salsa classes or discussion groups. Difficult time, suffering from exam stress or experiencing family problems? The societies are there to provide support.

Catholic Academic Society (KHG):
• [https://www.khg-tum.de/](https://www.khg-tum.de/)

Protestant Academic Society (EHG):
• [http://www.ehg-tum.de/](http://www.ehg-tum.de/)

Muslim Students’ Association (IHV):
• [http://ihv-muenchen.net/](http://ihv-muenchen.net/)
Get involved

Student council:
• https://tum-som.com/
• https://www.sv.tum.de/startseite/

Buddy Program (in the higher semesters):
• https://www.wi.tum.de/student-life/get-involved/

ExploreTUM (mentoring for prospective students):
• https://www.schueler.tum.de/studierende/

Academic Orchestras, Choirs & Bands:
Get involved

Student initiatives:

Students research groups:

Gastfreunde München:
A little bit of fun 😊

Try the famous slide in the MI building in Garching (Parabelrutsche):
• https://vorkurse.ma.tum.de/UeberUns/Parabelrutsche

Have a drink or coffee in the „Café Vorhoelzer Forum“:
• https://www.ar.tum.de/en/vf/cafe/
Good Online/Email Communication Practice, German Etiquette and Principles of Good Practice for Students
Email communication with professors

- The **content** and the **formulation** of your email should be **appropriate**
  - do not forget to include an informative subject line
  - start with a greeting using the professor's title and surname (see below)
  - remind the professor who you are
  - stick to the point
  - work on tone and be formal
  - make requests politely
  - read over your email for grammar, use proper punctuation, spell out words, write in complete sentences
  - end the email with a salutation (see below)

- Please use a suitable **form of address and salutation** (sign off) as well as your **signature**, e.g.:
  - Dear Professor Müller / Sehr geehrter Professor Müller; Dear Dr. Müller / Sehr geehrte(r) Dr. Müller
  - Sincerely, Kind regards / Mit freundlichen Grüßen

- Some responses may sound rude if they are too short, even though this may be so only because you are short on time. Therefore, it is highly recommended that you **take the time** to think about how your message could sound to the receiver. Please follow the recommendation regardless of whether your communication partner sticks to the rule or not.

- Ways of communicating considered to be impolite: e.g. putting several punctuation marks one after another, using capitals only.
Email communication with administration

Tips for a good email communication with the administration are the same as above.

But please note some additional information:
• Please always check first if the information you are looking for is already answered in FAQs (https://www.wi.tum.de/faqs/) or in an Information Sheet (https://www.wi.tum.de/downloads/)

• Please use a suitable form of address and salutation (sign off), e.g.:
  − Dear Ms./Mr. Müller / Sehr geehrte(r) Frau/Herr Müller; Dear Sir/Madam / Sehr geehrte Damen und Herren
  − Sincerely, Kind regards / Mit freundlichen Grüssen

• Please include your matriculation number (Matrikelnummer) in your signature – it will help us a lot!
Hi dr greene,
What kind of requirements do i have to fulfill for the course registration?
Do I have to register via tumonline or you want for me an email or a test?
Could u please let me know ASAP? Thank you!!!!!!
Jon

~~~***u’ll miss 100% of the shots u don’t take***~~~
Email communication with professors and administration

Dear Mr. Kleinheinz,

I am a new student of Master in Management and Technology program. My matriculation number is 2234567.

I have problems with registration for courses. In some cases TUMonline shows that the maximum capacity is reached. Does it mean I cannot follow this course? Furthermore, I am not sure which courses should I choose and I want to discuss with you my course schedule. I would like to make an appointment with you. Could you please inform me when can I drop by?

Thank you for your time and patience.

Kind regards,
Jon Snow
(Matr. No. 2234567)
Please check your TUM mailbox regularly – we will notify you about important information and events in this way. If you want the emails to be forwarded to your private email address, please follow this guide, which explains in detail how to successfully complete the mailing process.

If possible, please use your TUM mailbox for the communication with TUM members.

Furthermore, please keep your phone number and your address up-to-date!

https://wiki.tum.de/pages/viewpage.action?pageId=19411464
Shaking hands
Germans shake hands in formal/professional situations both when arriving and when departing. It is common for a person who is joining a group to shake hands with every single individual.

Punctuality & Accuracy
Germans can be extremely punctual. Be 5 to 10 minutes early for important appointments and be sure to call the people you are meeting if you really cannot make it in time. Furthermore, promises are made to be kept!

*Du* and *Sie*
*Du* is an informal and *Sie* a formal way of addressing to somebody. Please remember to use *Sie* in your communication with professors and administration. It is polite to address everyone by their family name and *Sie*. In general: *Du* + first name, *Sie* + family name
German Etiquette

Titles
Academic titles belong to the name, such as Herr Doktor Müller or Frau Professor Weise. In communication with professors please use their academic title and their surname. You should say Herr or Frau and the person's title and their surname.

Knocking
When entering an office, it is common to knock first and then enter the room immediately.

Knocking on the table instead of clapping
Students knock on the table after a lecture. The origin for that academic habit is unclear, research is vague and people have different opinions about how it originated.
Intercultural Jump Start

Welcome Workshop | 8 October 2019

Get ready for your start at TUM and in Germany

What can help me to organize my life at a German university? How can I communicate with government agencies and university administrators and more? How can I meet new people and find my way around in daily life? Let’s talk about challenging, intercultural situations and we will tell you about contact persons at the university and for daily life in Munich.

More information:
https://www.tum.de/en/studies/during-your-studies/beginning-a-degree-program/welcome-winter/
Intercultural Jump Start

Intercultural Awareness Training for international students
Workshop organized by TUM School of Management

Information will follow!

For intercultural seminars/offerings you can also check what TUM offers:
https://www.tum.de/en/studies/international-students/languagesandinterculturalservices/
Principles of Good Practice for Students

The aim of examinations, project works, thesis and any other study achievements is to determine and certify the acquisition of competences. Therefore, for all achievements the examinations regulations apply. Each examination and achievement must be made independent and using only permitted tools. To avoid plagiarism, you need to pay attention on a complete indication of references and correct citation.

- You need to mark every citation and reference (complete and comprehensible)
- Literal citations have to be marked with quotation marks and the reference has to be indicated directly before or after the citation
- Non-literal citations and paraphrases (e.g. explanations, summary in own words) have to be marked, too, and the reference has to be indicated before or after the passage/section
- Use of external images, data, tables, source texts, etc. requires special care, even if they were found in Internet:
  - The authorship of the source have to be indicated complete and comprehensible
  - For the use of images author’s explicit permission can be necessary
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- At the end of your written work, please list all references in alphabetical order in form of a bibliography (§18 Abs. 9 APSO)

- Ideas, outlines etc. from other sources than your written work must also be marked and the reference has to be indicated

- If possible, quote only scientific sources and try to look for primary sources

- Please note, that any attempt of deception or plagiarism can have consequences like failure to pass the examination or deregistration. Examinations and achievement failed due to deception can be retaken only once. Furthermore, it is also a copyright infringement and this can lead to legal consequences.

More details can be found here: https://www.ub.tum.de/zitieren
Social Media
&
More Details
TUM School of Management: Social Media

- https://www.youtube.com/channel/UCXdFu0pi275IddSR1HjLg8A
- https://www.instagram.com/tum.school.of.management/?hl=de
Further information

• Beginning a Degree Program: https://www.tum.de/en/studies/during-your-studies/beginning-a-degree-program/


Website: https://www.wi.tum.de/

Website: https://tum-som.com/
Checklist

- Search (affordable) accommodation
- Take out a health insurance policy
- Pay the student fees
- Print out your enrollment documents
- Register your address at the Residence Registration Office
- Open a bank account
- Pick up your student card
- Find out about courses and register for classes
- Check out and participate in orientation activities
- Register at the TUM University Library
- From a non-EU country? Apply for residence permit
- Discover your new home (guided city tours, student council, language tandems, university sport…)

Source: TUM International Student Guide